

Luis Vargas
2714 Serene Court
Brentwood CA 94513

Aug 30th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have lived in 3 major cities in the United States. I've resided in Los Angeles CA, Chicago IL and currently in the San Francisco Bay area. Living in these cities you have many choices and the ability to possibly eat in a different restaurant every day. I was able to experience all kinds of food, Art and likes in diverse cities such as these but what seemed to be the same in all of them were the choice in phone, Cable and Wifi providers. I was only able to chose AT&T, COMCAST or TimeWarner for these services. All had good packages in the beginning but in the end I ended up paying 200-300 a month for these services. With this huge bill came poor service from losing connection and waiting long times for assistance on the phone or in person all the way to not getting the speeds as promised in my contract.

The last straw came in the bay area, I had AT&T phone and Wifi, due to our required speeds needed for our children and occasional work from home shifts we ordered and were being charged for the fastest speeds we could get for their Wifi. After 2 years of continued issues, getting 6-10 mmpps from the promised 25-40 mmpps and finally getting information from a line specialist that "we were too far from the box to ever reach those speeds", but AT&T still charged us, we were at our breaking point.

Fortunately a new fiber service, Sonic, was being introduced in our area and we had a choice to not use COMCAST or AT&T. There was no hesitation to move to a service we did not know of but trusted more then the services we used for over 30 years. Sonic has provided the expected speeds, customer service and price that we appreciate.

Competition is important in these areas so as to create a level playing field and not let the big companies divide up areas to not allow companies like Sonic show how better, services and products can be affordable and healthy for all.

Thank you

Luis Vargas